

SYSTEM REQUIREMENTS

SYNAPPX™ GO

Synappx Go Major Components	
<ol style="list-style-type: none"> 1. Mobile Application (iOS and Android™) 2. NFC Tags 3. MFP and Display Agents 	<ol style="list-style-type: none"> 4. Admin Portal 5. Cloud System (Microsoft® Azure)

A stable internet connection is required.

Organizations must have a Microsoft® 365 or Google Workspace environment. Provider is designated after sign-up. If an organization uses both Microsoft 365 and Google Workspace, the administrator must choose one cloud service provider for Synappx to synchronize with the calendar (Synappx Meeting) and users (Meeting and Go).

Note: Support is available for environments that have on-premise Active Directory® synchronized using Google Cloud Directory Sync (GCDS) for user synchronization. GCDS is often used to synchronize the data in an organization's Google domain with Microsoft Active Directory or the Lightweight Directory Access Protocol (LDAP) server.

Microsoft 365® Service Plans	
Business	Microsoft 365 Business Basic*/Standard/ Premium
Enterprise	Microsoft 365 Enterprise E1*/E3/E5 Microsoft 365 Enterprise F1
Education	Microsoft 365 Education A1*/A3/A5
Government	Microsoft 365 Government G1*/G3/G5

Google Workspace™ Service Plans
Business Starter
Business Standard
Business Plus
Enterprise

*This package offers only the web or mobile version of Microsoft Office applications. Synappx Go requires Office applications to be installed on the display PC for full functionality. Otherwise, the file will open in the web browser.

Users and Admins
<ul style="list-style-type: none"> • Supports 5,000 users • All users must: <ul style="list-style-type: none"> • Have Microsoft 365 or Google Workspace accounts • Be in Microsoft Azure Active Directory (AD) or Google Workspace Directory • First administrator to log in requires Azure AD or Google Workspace admin privileges

Supported Mobile Platform
<p>Apple® iPhones®: NFC support, iOS 12 or later</p> <ul style="list-style-type: none"> • 7/7+, 8/8+, X, XR, XS, XS Max, 11, 11 Pro, 11 Pro Max, and iPhone SE (Second Generation - 2020)
<p>Android™</p> <ul style="list-style-type: none"> • 8 to 11, NFC support

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MFP Agent	Display Agent
<ul style="list-style-type: none">• Microsoft Windows® 10 or greater or Windows Server 2016 or 2019, 32- or 64-bit• Microsoft .NET Framework 4.7.2 or higher• Minimum 4GB RAM• Minimum 75MB disk space (Requirements can vary based on the number of users and print jobs that the agent supports.)• Internet connectivity	<ul style="list-style-type: none">• Display computer or Shuttle® PC with Windows 10 or greater, 32- or 64-bit• Microsoft .NET Framework 4.7.2 or higher• Minimum 4GB RAM• Minimum 10MB disk space• Microsoft 365 client applications (e.g. PowerPoint®, Word) and other apps (e.g. video viewer) for files that will be downloaded• Adobe® PDF reader for Google native files (view only)• Chrome™ browser for editing Google files and opening Microsoft 365 files in browser• Internet connectivity
Admin Portal	
Browser-Based: Google Chrome and Microsoft Edge (latest versions)	
NFC Tags	
<ul style="list-style-type: none">• Sharp-provided or in select MFP models• See NFC Support chart at https://business.sharppusa.com/synappx-support/Synappx-Go/Admin-Setup/NFC-Support-Summary.	



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