

Field Service Technician

About the Company

Wisconsin Imaging Solutions, LLC. is a premier provider of Document Management Technology Services, including copiers, printers, facsimiles, scanners and related document management software. Wisconsin Imaging Solutions services the Southeastern Wisconsin area. From desktop to high end copying and printing equipment, scanners and fax machines, we offer our customers a wide range of document management services.

Wisconsin Imaging Solutions is a **Sharp Authorized Dealer** in Southeastern Wisconsin.

For more information about our company please see our website www.wisconsinimaging.com.

About the Opportunity

Wisconsin Imaging Solutions seeks a talented individual to fill the role of “**Copier/Printer Field Service Technician**”. The successful candidate will be proficient in servicing **Sharp**, HP and Lexmark, copiers, printers and faxes at customer sites. Basic computer knowledge is essential.

Qualifications

Required

- Driver's License & reliable transportation.
- Two or more years of experience servicing printers and or copiers.
- High School Diploma or GED.
- Excellent communication and customer service skills are essential.
- Strong work ethic. Uses time productively to accomplish work goals.
- Committed to meeting quality standards.
- Has effective organizational skills. Keeps records organized.
- Remains composed and behaves professionally even during emotionally-charged or stressful situations.
- Ability to effectively handle escalations and time critical issues.
- Able to work efficiently with minimal guidance or supervision.

Preferred

- Basic computer skills, printer or copier certifications from a major manufacturer, and/or other related certifications.

Benefits

We recognize people as our most valuable asset. Our competitive salary and benefits package includes reimbursement for business expenses, paid factory training, medical insurance, prescription drug coverage, paid sick time, paid company holidays, paid vacations and retirement plan with employer match.

*Wisconsin Imaging Solutions, LLC. is an Equal Opportunity Employer and is committed to workforce diversity. Qualified applicants will receive consideration without regard to age, race, color, religion, sex, sexual orientation, disability, or national origin.