

When the upper mortar unit and lower mortar are stuck together

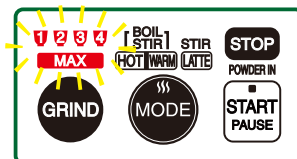


Do not use force to remove.



Immerse in warm water until pieces easily separate. (Standing time : 2 to 3 min.)

Troubleshooting



When all Quantity Lamps are flashing and the Tea Maker stops, the upper mortar unit and lower mortar may be stuck together. See page E-19 of Operation Manual for maintenance directions.

Notes for the tea mortar



When the tea powder gets on the tea mortar, it may look cracked. Please be aware it is not the case. Product is not cracked and is free of defects.

Dishwashers can not be used to clean your tea maker

See page from E-17 to 22 of Operation Manual for maintenance directions.

Descaling

With regular use, hard water may clog your tea maker. Carry out descaling is recommended. See page E-20 of Operation Manual.

Register NOW to protect your product!

For US : www.sharppusa.com/register
For Canada : www.sharp.ca

Why should be registered?

- **CONVENIENCE**
If you ever need warranty service, your product information is already on file.
- **NOTIFICATIONS**
Proper registration will enable us to contact you in the event of any product notification.
- **CONFIRMATION OF OWNERSHIP**
In case of insurance loss due to flood, fire or theft, your product registration will serve as your proof of your purchase.

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We recommend setting the dial to "COARSE" when you store the tea mortar. (This prevents the upper mortar unit and lower mortar from sticking together.)